

Login form:

Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Forward Stop Home Search Favorites Media
Address http://localhost/crm2/login.aspx Go Links

Welcome To BaseStar Central BETA

Login

User Name:

Password: [Login](#)

BaseStar Central

To access eWorkplace, use the PIN that you set up through the automated phone system. If you have not set up a PIN, Create Your PIN now.

PIN Security
Your PIN should be kept as confidential as your bank ATM PIN. Change your PIN periodically to keep it secure.

Helpful Hints

- Recommended screen resolution is 800 x 600 or higher.
- DO NOT use your web browser's BACK button.
- To prevent issues with browser behavior, maximize your browser window now.
- To ensure confidentiality of your information, use the logout button to exit eWorkplace®.

Password Help

Done Local intranet

Home Page:

Welcome to Credit Union CRM - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://localhost/crm2/calender.aspx?id=>

BaseStar CRM MyAccount | [Logout](#)

WORKSTAR FORMSTAR HRSTAR REPORTS POLLSTAR MARKETSTAR MEMBERSTAR SUPPORTSTAR KNOWLEDGESTAR

Welcome admin! Search Docstar

▼ Email | Calendar | Task | Notes | Contacts

Shortcuts

- Schedule Call
- Calls
- Schedule Meeting
- Meetings
- Today

Create Appointment

Schedule Call

Schedule Meeting

Subject *

Start Date * (mm/dd/yyyy)

Start Time * (23:00)

Day-Wise Calendar

Day Week Month Year

Previous Day Tuesday, December 27, 2005 Next Day

8:00 AM	
9:00 AM	
10:00AM	
11:00AM	
12:00AM	
1:00 PM	
2:00 PM	
3:00 PM	
4:00 PM	
5:00 PM	

Task List

Status	Subject

Task List

Status	Subject

Local intranet

Support Star Module:

View Ticket:

View Ticket - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://localhost/crm2/viewticket.aspx>

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MyAccount | Logo

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Help Desk

Shortcuts

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

HelpDesk

View Ticket

Enter Ticket Number: * View Ticket

Date of Submission:

Ticket Number:

First Name:

Last Name:

Email Address:

Phone Number:

Problem Category: Software

Ticket Status:

Assigned Technician:

Ticket Priority: High

File Name: Browse...

Problem Description:

Local intranet

Customer Support:

The screenshot shows a Microsoft Internet Explorer browser window displaying a customer support page. The browser's address bar shows the URL `http://localhost/crm2/customersupport.aspx`. The page features the BaseStar CRM logo at the top left and a navigation menu with icons for WORKSTAR, FORMSTAR, HRSTAR, REPORTS, POLLSTAR, MARKETSTAR, MEMBERSTAR, SUPPORTSTAR, and KNOWLEDGESTAR. A purple banner at the top contains the text "Welcome admin!" and a search bar with the text "Docstar".

On the left side, there is a "Shortcuts" menu with the following items:

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

The main content area is titled "HelpDesk" and contains a form for submitting a technical problem. The form includes the following fields:

- First Name: *
- Last Name: *
- E Mail Address:
- Phone Number :
- Please select the category your problem falls under (dropdown menu showing "software")
- Please describe the problem you are experiencing: *

A "Save" button is located at the bottom of the form. Below the form, there is a logo for "POWERED BY BaseStar CRM" and a copyright notice: "Copyright 2005 CapitaSoft, Inc. All Rights Reserved". The browser's status bar at the bottom right shows "Local intranet".

Professional Login:

The screenshot shows a web browser window titled "Professional Login - Microsoft Internet Explorer". The address bar displays "http://localhost/crm2/professionallogin.aspx". The page features the BaseStar CRM logo at the top left and a navigation menu with buttons for WORKSTAR, FORMSTAR, HRSTAR, REPORTS, POLLSTAR, MARKETSTAR, MEMBERSTAR, SUPPORTSTAR, and KNOWLEDGESTAR. A purple banner contains the text "Welcome admin!" and a search bar with the text "Docstar". Below the banner is a "Help Desk" section with a "Shortcuts" menu listing "View Ticket", "Customer Support", "Professional login", and "Access Helpdesk". The main content area is titled "HelpDesk" and includes an information message: "Information : This page is for authorized Help Desk Administrators only." Below this is a login form with fields for "User Name:" and "Password:", and a button labeled "Enter Help Desk". At the bottom, there is a "POWERED BY BaseStar CRM" logo and the text "Copyright 2005 CapitaSoft, Inc. All Rights Reserved". The browser's status bar at the bottom right shows "Local intranet".

Data Access:

Data Access - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://localhost/crm2/dataaccess.aspx

BaseStar CRM

MyAccount | Logo

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Welcome admin! | Search | Docstar

Help Desk

Shortcuts

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

HelpDesk

1 2						
Id	Date	Firstname	LastName	Ticket Status	Type of Problem	UserStatus
1	6/26/2005 12:00:00 AM	sudhakar	naidu	New	software	
2	6/26/2005 12:00:00 AM	raj	shekar	New	others	
3	6/26/2005	kiran	kohal	Closed	software	
4	6/29/2005 12:00:00 AM	mike	johnson	New	software	
6	7/13/2005 12:00:00 AM	ram	govind	New	software	Satisfy
7	7/13/2005 12:00:00 AM	sa	sa		software	
9	7/13/2005 12:00:00 AM	ad	a		software	
10	7/13/2005 12:00:00 AM	c	c		software	
11	7/14/2005 12:00:00 AM	ventakat	esh		software	
12	8/1/2005 12:00:00 AM	sample1	sample	open	linux	Satisfy

1 2

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Done Local intranet

View Details:

View Details - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://localhost/crm2/viewdetails.aspx?userid=1> Go Links >>

BaseStar CRM MyAccount | [Logout](#)

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Help Desk

Shortcuts

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

HelpDesk

6/26/2005 ID: 1

Time & Date: 12:00:00 AM

Problem submitted by: sudhakar naidu Staff Assigned to: admin

Contact's E-Mail Address: sudha@rediffmail.com

Phone No: 333333

The reported problem is categorized as: software

Problem:

Download File: [Download](#)

Call Status:

Problem Category:

Staff member assigned to this problem:

Help Desk Call Priority :

Please describe the actions that have been taken to resolve the problem:

Done Local intranet

Access Helpdesk:

Helpdeskbase - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://localhost/crm2/helpdeskbase.aspx>

BaseStar CRM

MyAccount | Login

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Welcome admin! | Search Docstar

Help Desk

Shortcuts

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

HelpDesk

Category

- [linux](#)
- [how to install ?](#)
- [what is linux?](#)
- [others](#)
- [can u provide me the latest version of os software](#)
- [my computer is not workingasasasass](#)
- [please help me](#)
- [please can u help me in buying laptop](#)
- [dsdsd](#)
- [sdsdd](#)
- [sass](#)
- [cxcxc](#)
- [computerzxxzx](#)
- [what is vh.net](#)
- [what is csharp?asdfas](#)
- [what is property?sdgsdfgsd](#)
- [what is it? what is it1?](#)
- [what is rrrnerty?](#)

Local intranet

Lockup ticket:

The screenshot shows a Microsoft Internet Explorer browser window titled "LookUp Ticket - Microsoft Internet Explorer". The address bar shows "http://localhost/crm2/lookupticket.aspx". The page features the BaseStar CRM logo and a navigation menu with icons for WORKSTAR, FORMSTAR, HRSTAR, REPORTS, POLLSTAR, MARKETSTAR, MEMBERSTAR, SUPPORTSTAR, and KNOWLEDGE. A purple banner displays "Welcome admin!" and a search bar. Below this is a "Help Desk" section with a "Shortcuts" menu containing "View Ticket", "Customer Support", "Professional login", and "Access Helpdesk". The main content area is titled "HelpDesk" and "View Ticket", with a sub-header "View Information For Ticket: 12". The ticket details are as follows:

Date of Submission:	8/1/2005 12:00:00 AM
Ticket Number:	12
First Name:	sample1
Last Name:	sample
Email Address:	sam@yahoo.com
Phone Number:	233435
Problem Category:	linux
Ticket Status:	open
Assigned Technician:	- Select -
Ticket Priority:	High
DownLoad File :	
Problem Description:	how to install ?

The browser's status bar at the bottom shows "Done" and "Local intranet".

Help Desk:

View Posts - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <http://localhost/crm2/helpdeskmainpage.aspx> Go Links

BaseStar CRM MyAccount

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Welcome admin! Search [] ID

Help Desk

Shortcuts

- View Ticket
- Customer Support
- Professional login
- Access Helpdesk

HelpDesk

Welcome to the HelpDesk Page

View Your Ticket

Access HelpDesk

Request Customer Support

Support Professional Login

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